





Social Partners' Conference on Continuing Professional Development "Working together, learning together – Switching to the learning mode"

MEDIA RELEASE

On 19 and 20 June 2017, HOSPEEM and EPSU – with the support of the Dutch HOSPEEM member Nederlandse Vereniging van Ziekenhuizen (NVZ) – organised the conference "Working together, learning together – Switching to the learning mode" in Amsterdamⁱ to pursue and deepen their thematic focus on Continuing Professional Development (CPD) and Life-Long Learning (LLL).

The event built on the HOSPEEM-EPSU Joint Declaration on Continuing Professional Development and Life-Long Learning for All Health Workers in the EUⁱⁱ adopted in November 2016. In this document the sectoral social partners in the hospital and health care sector recognise CPD as paramount for the maintenance and improvement of the quality of care and patient safety. Access to CPD and career options are presented as supportive of effective recruitment and retention policies. The joint declaration highlights that CPD and LLL initiatives should be considered as a long-term investment in the (productivity of the) health workforce and not as a cost factor. Social partners have a major role to play when it comes to CPD, in partnership with competent authorities and other relevant stakeholders. The declaration also states that undertaking CPD is a shared responsibility of employers and workers and depends to a large extent on the intrinsic motivation of employees to invest in their own development. HOSPEEM and EPSU finally recall the importance of taking local specificities into consideration and respecting the different national legal and regulatory frameworks when designing CPD systems.

The conference provided a forum for exchange and debate on a number of social partner-based initiatives presented by representatives of HOSPEEM members and EPSU affiliates from Belgium, Denmark, Finland, France, Germany, The Netherlands, Sweden and the United Kingdom and on the key role played by social partners in this field. It offered the opportunity to learn more about supportive regulatory frameworks for CPD and about policy measures aimed at facilitating access to CPD, updating or upgrading qualifications, skills, competence and professional practice, the provision of quality services by a hospital/health care workforce fit for practice and at a high level of patient safety. In addition, several researchers shared their insights and experiences during the plenary sessions or during one of the four thematic break-out sessions organised. Balazs Lengyel of DG SANTE presented the main insights and selected conclusions and recommendations from the study "Mapping CPD and LLL for health professionals in the EU" – focusing on nurses, midwifes, doctors, dentists and pharmacists – issued in 2015 and commissioned by the European Commission.

A range of aspects related to CPD was covered by the presentations and discussions at the HOSPEEM-EPSU conference. These include: How to ensure sustainable models of financing of CPD for all types of health workers? How to best make CPD available for all health workers in an equal manner across all age groups, occupational groups, working patterns and all types of contracts? What can social partners at the different levels do to give better access to groups often under-represented in CPD and LLL, such as health workers aged 45+, part-time workers or workers with lower formal qualifications (mainly health care support staff)? Which models of CPD to use to support increasing demands of working in teams bringing together different health professions? How to best organise CPD on the backdrop of an increasing digitalisation of health care services (e-health; m-health; telemedicine)? How to build CPD as a key element into team and personal development planning and organisational development strategies? How to develop a partnership approach in designing, organising, implementing and assessing CPD policies and tools at national, sectoral and enterprise level?











Looking at the health professions, a particular focus was given to nurses, health care support staff and doctors. This was also underpinned by four short testimonial videos of Dutch nurses produced by NVZ about how they have benefited from CPD in their professional career and various work contexts so far and which expectations they have as to the organisation of CPD in the future.

The conference was opened by a group interview involving Bas van den Dungen, representative of the Dutch Ministry of Health, Elise Merlijn, FNV, The Netherlands, representing EPSU, and Kate Ling, NHS, United Kingdom, representing HOSPEEM. The social partner representatives highlighted some of the trade unions' and employers' priorities in the field of CPD and LLL, the key opportunities and problems to be addressed. The participants watched a video message by Commissioner Andriukaitis in which he expressed his support for the Joint HOSPEEM-EPSU Declaration on CPD and LLL for all Health Workers in the EU and for the ongoing work of the sectoral social partners in the hospital sector in the field of CPDⁱⁱⁱ.

During the conference, participants were asked to write down and share the most relevant "take home messages" to them. This input as well as visuals of a graphic recorder were used by the chairpersons and the moderator of the closing panel, Nico Knibbe, LOCOmotion, The Netherlands. Wrapping up the conference, Sabine Scheer, NVZ, The Netherlands, representing HOSPEEM, Kirsi Sillanpää, Tehy, Finland, representing EPSU, and Alice Casagrande, FEHAP, France, pointed to their key "learning experiences" during the conference and highlighted the take home messages they consider most relevant.

This conference was a key step for the sectoral social partners in the hospital and health care sector, HOSPEEM and EPSU, in identifying successful approaches, instruments and formats of CPD, both from the management and workers' perspective. It brought together more than 100 participants from 18 EU Member States and 4 non-EU countries, including 35 participants from the Netherlands. The event was organised in the framework of the HOSPEEM-EPSU EU-funded project "Promoting effective recruitment and retention policies for health workers in the EU by ensuring access to CPD and healthy and safe workplaces supportive of patient safety and quality care" (2017-2018)^{iv} and a contribution of the hospital and healthcare sector social partners to the 2016-2017 EU-OSHA Campaign "Healthy Workplaces For All Ages".

EPSU's and HOSPEEM's work on this issue will continue in 2017 and 2018. A report on the conference, also containing the key take-home messages, will be published by the end of 2017. It will be disseminated at national and at EU level and will feed into the future work of the Sectoral Social Dialogue Committee for the Hospital Sector on CPD.

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See the following articles on the <u>HOSPEEM</u> webpage and on the <u>EPSU</u> webpage for more information

ⁱⁱ See the following articles on the <u>HOSPEEM</u> webpage and on the <u>EPSU</u> webpage for the Joint Declaration (available in English, French, German, Spanish and Swedish)

iii See the following articles on the <u>HOSPEEM</u> and <u>EPSU</u> webpage for more information.

iv See the following articles on the HOSPEEM webpage and on the EPSU webpage for more information

^v See for more information the EU OSHA webpage <u>EU-OSHA Campaign "Healthy Workplaces For All Ages</u>