



Sectoral Social Dialogue Committee for the Hospital Sector

Technical seminar/Plenary meeting 1/2012

Managing the ageing workforce: challenges, opportunities and experiences

27 April 2012, Brussels

Venue: Centre Borschette, 36 rue Froissart, 1040 Brussels

Active interpretation will be provided by the European Commission for EN, FR, DE, ES and IT

08:45 – 09:00 *Registration of participants*

09:00 – 09:15 **Welcome and introduction**

09:15 – 09:45 **Setting the scene: the challenges of an ageing workforce in view of the organisation and delivery of a high-quality health care services**

- *Prof. James Buchan, Faculty of Health Sciences, Queen Margaret University, Edinburgh, Scotland*

09:45 – 09:55 *Questions & answers*

09:55 – 10:20 **The challenges of the ageing workforce in times of crisis**

- *Elvira Gentile, Director General ARAN, Italy [HOSPEEM]*
- *Slava Zlatanova, Vice-President, FSZ HU-CITUB, Bulgaria [EPSU]*

10:20 – 10:30 *Questions & answers*

10:30 – 10:45 *Coffee break*

10:45 – 12:00 **Good practice examples by EPSU and HOSPEEM members**

- *Sylvie Amzaleg, Employment Relations Director and Nadège Houdeau, Employment Relations Adviser, FEHAP, France [HOSPEEM]*
- *Stephan Köhler, Head of BGW Working Group "Älter werden im Beruf", Berufsgenossenschaft für Gesundheitsdienst und Wohlfahrtspflege (BGW), Hamburg, Germany [EPSU]*

- *Heidi Magnussen, HR Director and Lise Dragset, Company Union Officer, St. Olavs Hospital, Trondheim, Norway [HOSPEEM]*

12:00 – 12:30 *Questions & answers*

12:30 – 14:00 *Lunch*

14:00 – 14:30 **Making the most of the opportunities offered by the ageing workforce**

- *Marjo Wallin, Senior Researcher in Health Sciences, Finnish Institute of Occupational Health, Helsinki, Finland*

14:30 – 14:40 *Questions & answers*

14:40 – 15:20 **Good practice examples by EPSU and HOSPEEM members**

- *Nicola Lee, Employment Relations Adviser, Royal College of Nursing, London, UK [EPSU]*
- *Martin Rupprecht, Head of the personnel department of GESPAG - The Upper Austrian Hospital and Health Services Platform, [HOSPEEM]*

15:20 – 15:30 *Questions & answers*

15:30 – 16:00 **Conclusions and next steps by the closing panel**

- *Katja Neubauer, Deputy Head Healthcare systems, DG SANCO*
- *François Ziegler, Policy officer, DG EMPLOYMENT*
- *Carola Fischbach-Pyttel, General Secretary of EPSU*
- *Godfrey Perera, Secretary General of HOSPEEM*