



Good practice: Short video instructions at the moment of need

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The future of workplace learning





Let's introduce ourselves





How we used to do it

2015

.. during night shift

Do-it-yourself





EPSS: The 5 moments of need

1. Learning something **NEW**

2. Learning **MORE** about something

Formal learning

Informal learning | Performance Support

4. Unlearning to relearn when
things **CHANGE**

3. Remember or adapt in order
to **APPLY**

5. When things go wrong and you
need to **SOLVE**

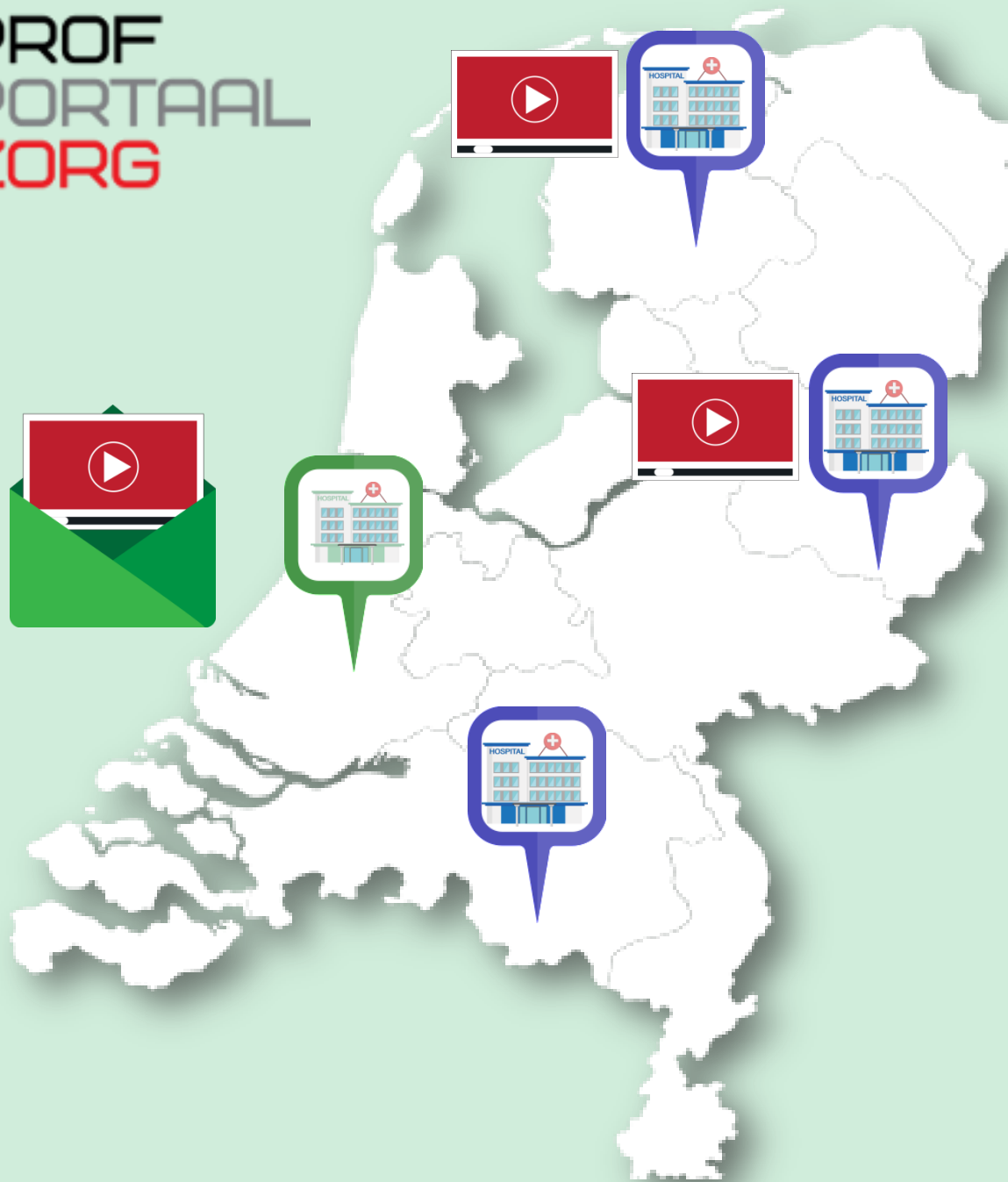
How long...



should a video be?



PROF
PORTAAL
ZORG





How we use it now:

video within our performance support solution



How it works



asQme[∞]

Zoek of geef PIN in

 Doorzoek!

2 4 6 9 8 0

1	2	3
4	5	6
7	8	9
<<	0	>>

asQme[∞]

Infusion pump

 Zoeken..

 Alarms

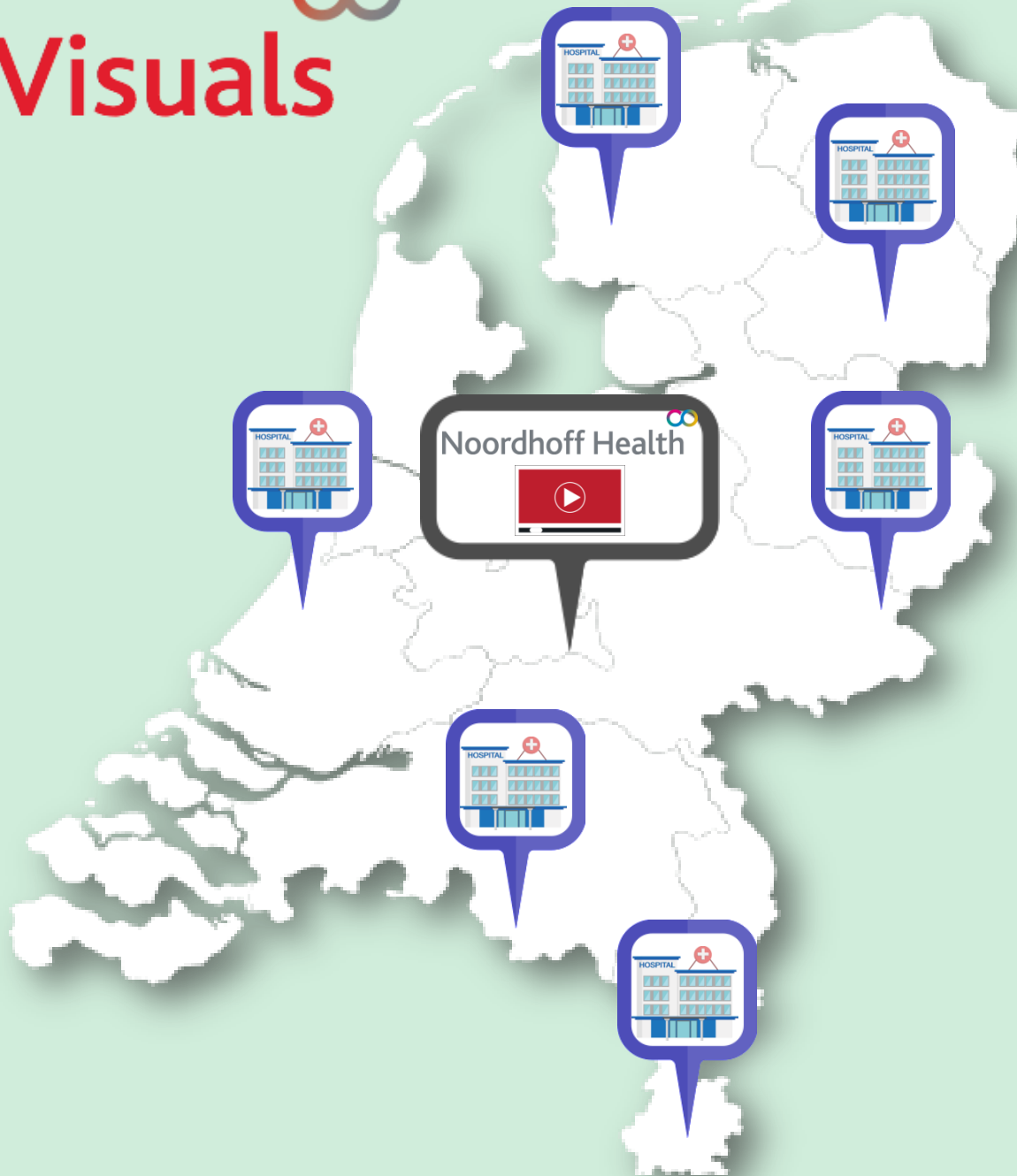
 Solve occlusion

asQme[∞]



Time for the yearly training





Now it's time for our future



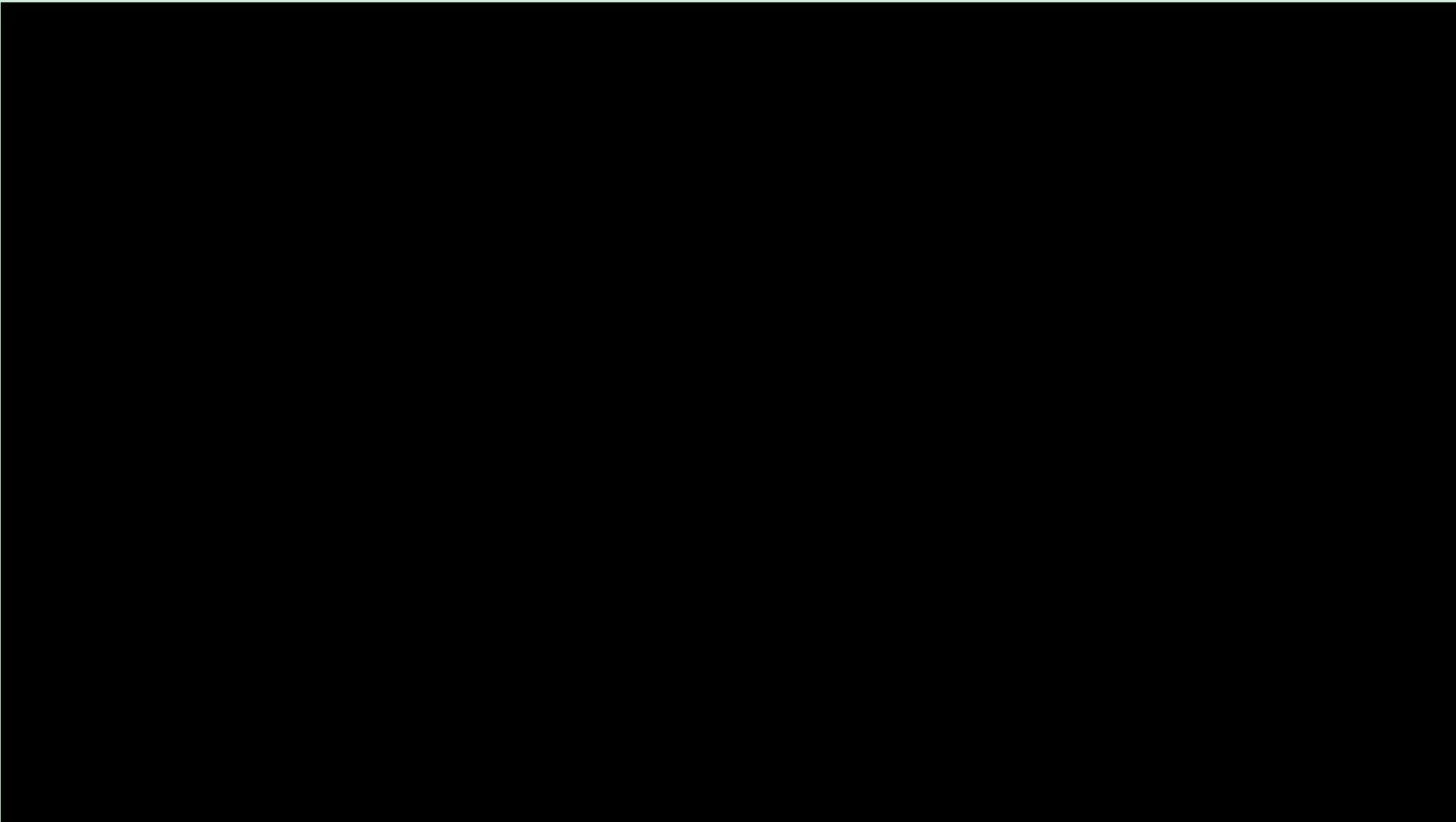
2018
11.00



GoAnimate



Best practice video



International award



Enterprise Video Awards Recognize Mediasite Users for Video Success

The show also honored select customers at the 13th annual Enterprise Video Awards, a distinguished program that recognizes excellence in the practical and creative integration of Mediasite in business, education, health and government. This year's winners were:

- **Training Outcomes Award:** (co-winners) Green Heart Hospital and Noordhoff Health
Green Heart Hospital nurses access on the job instructional videos via QR codes thanks to Noordhoff Health and Mediasite



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Thank you



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