



***Multisectoral social dialogue project “The role of social partners in preventing third-party violence and harassment at work.”***

**Webinar 4: Digitalisation and third-party violence and harassment at work: challenges and risks**

**16 December 2021 – 10:00-12:30 CET, online**

**Objectives:** The webinar will first explore the connections between digitalisation and third-party violence and harassment: does digitalisation or the way it is implemented increase or decrease risks of TPV? How widespread is cyberviolence/harassment at work? Does it come in addition to onsite violence or does it replace it? What can social partners do about it? In the second part, we will discuss whether the multisectoral Guidelines to tackle third-party violence and harassment at work, please see [here](#), adopted in 2011 (in 2018 by central government social partners) are fit for the challenges raised by digitalisation and if not, what we should do to improve them.

**Audience:** trade unionists, managers in public services – government, hospitals, prisons, urban public transport, education and telecoms

**Interpretation:** EN - FR - ES – HU – IT

## **Agenda**

- 10h00** Welcome, project overview and meeting objectives, Nadja Salson, EPSU policy officer
- 10h10** Recap of Webinar 3 (health risk assessments), Jane Pillinger, project consultant
- 10h20** Latest project research findings, Jane Pillinger, project consultant
- 10h30** Digitalisation and cyberviolence and harassment at work: what is the scale of the problem? How can workers be protected?
- ✓ **Mathias Wouters, postdoctoral researcher, Leuven University (Belgium), Labour Institute, co-author of ILO report, 2020 *Upgrading protection against cyberbullying and ICT-enabled violence and harassment in the world of work*, in FR [here](#), EN [here](#) and ES [here](#)**
  - ✓ **Tim Tregensa, EU Agency for Safety and Health at work (EU-OSHA)**
  - ✓ **Relevant initiatives by cross-sectoral and sectoral social partners on digitalisation and/or cyberviolence**

**Questions and answers**



With the support of the European Commission

**11h40 Digitalisation and the multisectoral social partners Guidelines**

The scope of the 2011 Guidelines include “cyber-bullying/cyber-harassment occurring through a wide range of information and communication technologies (ICT)”. Is it enough in light of recent developments? If not, how can we improve them?

Debate

**12h20 Outlook and closing:** Upcoming mid-term conference and next three webinars in 2022

